



MRP-2 Brief Personal Property Claims

**SDDC Symposium/TMO Conference
Nashville, TN
25-28 April 2005**



Claims Brief

- Claims Assistance Visits
- Monthly Claim Funds Report
- Pentagon Visit on the Quarterly Claims Funds
- DFAS Vouchers
- Claims Handbook update
- Families First – Defense Personal Property System
- FY 04 Claims Accomplishments
- FY 05 Claims Accomplishments through Mar 05



Claims Update

- **FY 05 Claims Assistance Visits:**
 - **1st Qtr:** Camp Lejeune, Cherry Point, New River
 - **3rd Qtr:** Camp Pendleton, Miramar, San Diego, Yuma
- **Monthly Claims Funds Report to RFM**
 - Report Form revised
 - Added Funds Projections for next month
 - Report due the workday prior to the last workday of each month
 - Report submitted even if no claims were done for the reporting month



Claims Update

- P&R (RFM) & Navy Comptroller Visit 5 Apr 05
 - Reviewed Quarterly Claim Funds
 - Receiving \$500K each quarter
 - Shortage of funds in the 2nd month of the quarters
 - Requesting additional funds creates backlog of claims to be paid
 - Increase of Claims Funds
 - Navy Comptroller has provided \$700K for 3rd Quarter



Claims Update

- Vouchers Faxed to DFAS-CO
 - Submit problems to HQMC MRP-2 Claims Office:
 - Ms. Elder, Assistant Head at DSN: 278-9198 or
 - Ms. Durand, Admin Chief at DSN: 278-9174
 - Update on MyInvoice and CEFT
- Claims Investigating Officer (CIO) Handbook
 - Updates
 - Settlement Letter
 - Monthly Claims Report



Claims Update

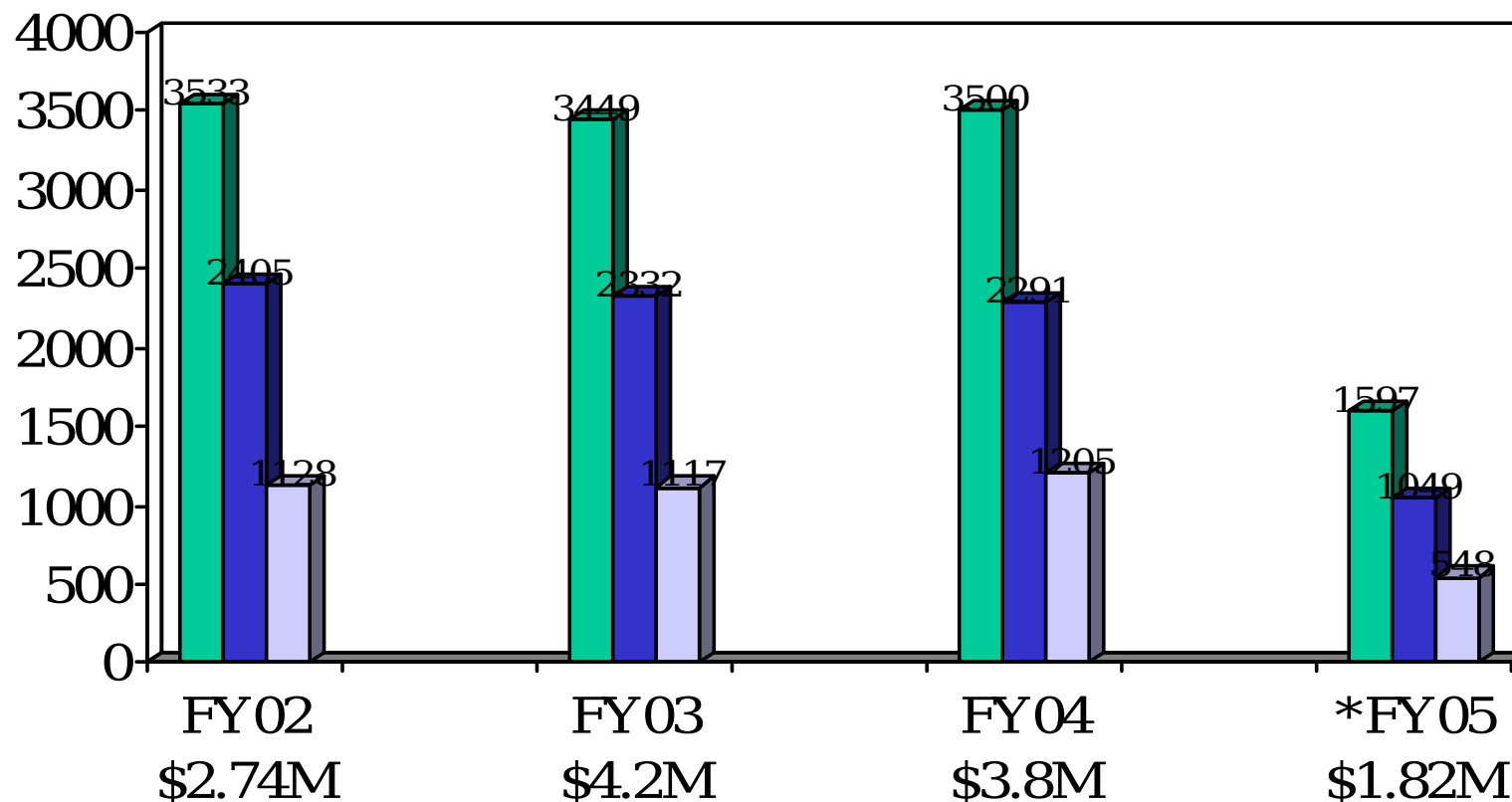
- Families First - Defense Future Personal Property Program (DFPPP)
 - Delivery DPS Increment 2 Functionality is scheduled for delivery 6 Jun 05
 - Change Management Activities
 - Training, development, and delivery
 - Implementation of the FRV Program is targeted for 1 Oct 05
 - Streamline claims process
 - Full Replacement Value (FRV)
 - On-line Claims Filing
 - Direct Claims Settlement with the TSP -\$500



HQMC & Field Claims Offices

Claims Adjudicated and Paid by FY

*FY05 (through Mar)



■ Total Claims ■ HQMC ■ Field Claims Activities



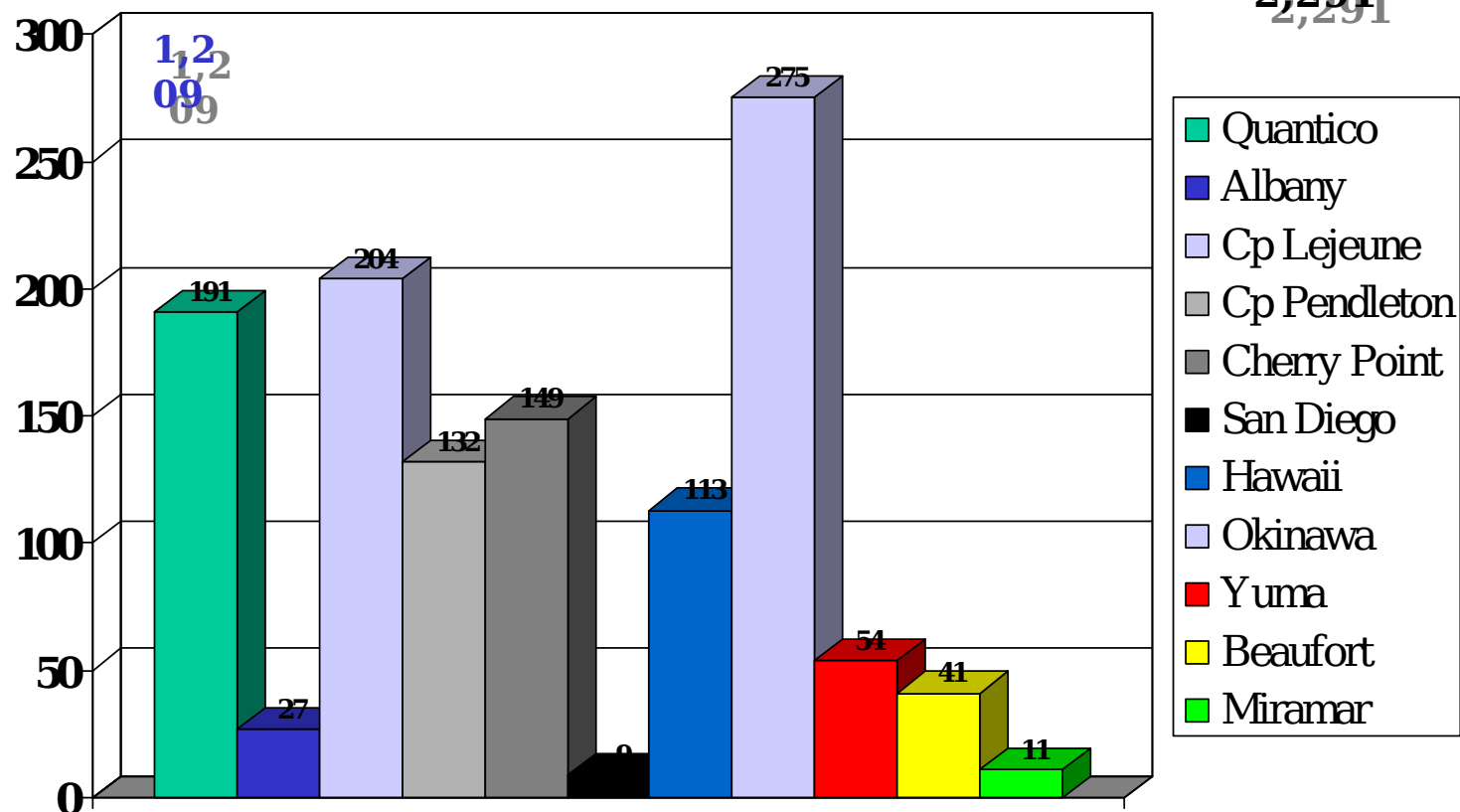
HQMC & Field Claims Activities

FY04 Total: 3,500 Claims

Field

HQMC

2,291





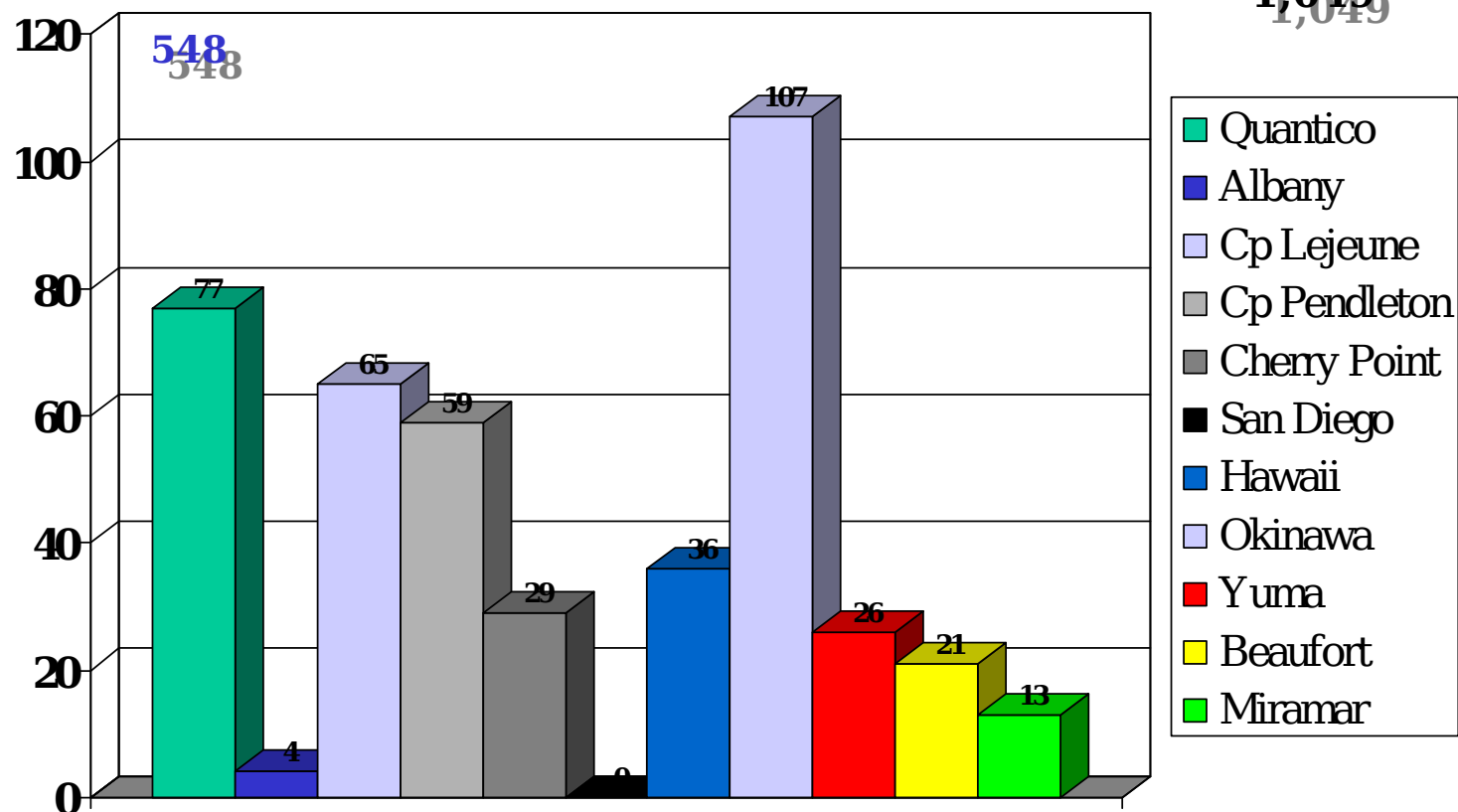
HQMC & Field Claims Activities

FY05 Total: 1,597 Claims (through Mar)

Field

HQMC

1,049





HQMC & Field Claims Activities

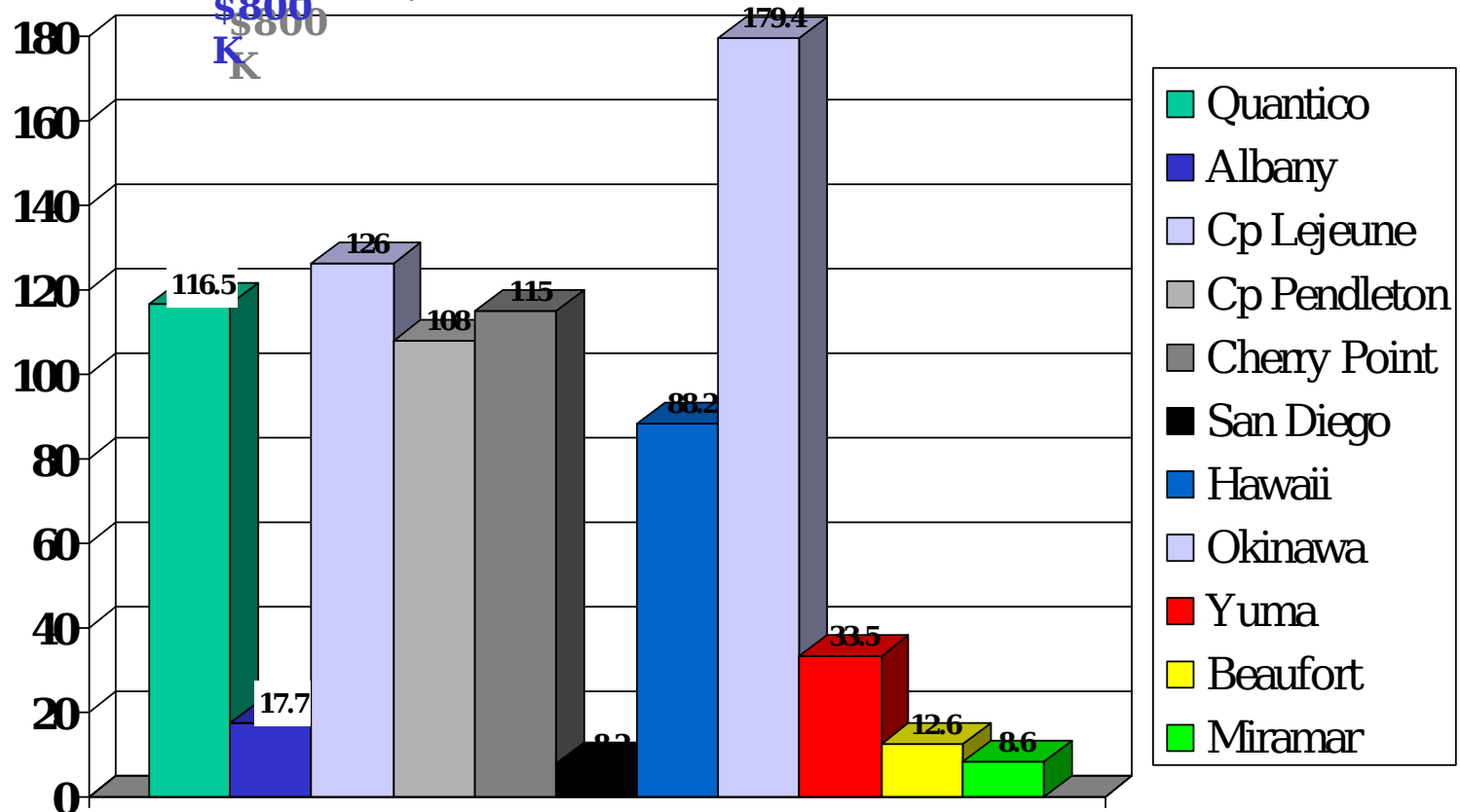
FY04

Total Payout: \$3.8M
(\$000)

Field

**\$800
K**

**HQM
C
\$3M**





HQMC & Field Claims Activities

FY05 (through Mar)

Total Payout: \$1.82M
(\$000)

Field

\$394
K

HQMC

\$1.426
M

